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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE  
UTILITY PATENT APPLICATION TRANSMITTAL UNDER 37 CFR 1.53(b)

<b>Address to:</b> Assistant Commissioner for Patents Box Patent Application Washington, DC 20231	<b>Attorney Docket No.</b>	11843/12
	<b>Inventor(s)</b>	Ziqiang XU; Dean YU; Michael W. KELLEY
	<b>Express Mail Label No.</b>	EL566656246US
	<b>Total Pages</b>	48

**Title of Application:**

METHOD AND APPARATUS FOR MONITORING ACTIVITY AND  
PRESENCE TO OPTIMIZE COLLABORATIVE ISSUE RESOLUTION

**Transmitted with the patent application are the following:**

- 2 Page(s) Transmittal form (and one copy)
- 28 Page(s) Cover Page (1), Specification (21), claims (5), abstract (1)
- 15 Page(s) Informal drawing
- 2 Page(s) Declaration and Power of Attorney (unsigned)
- 1 Page(s) Request and Certification Under 35 U.S.C. 122(b)(2)(B)(i)
- Page(s) Recordation of Assignment and Assignment form
- Page(s) Information Disclosure Statement (IDS)

This application is a      Continuation / Continuation-In-Part / Divisional of prior application Serial No.         , filed         .

<b>Fee calculation for small entity:</b>	<b>No. Filed</b>	<b>No. Allowed</b>	<b>No. Extra</b>	<b>Rate</b>	<b>Fee</b>
<b>Basic Fee</b>					\$370.00
<b>Total Claims</b>	17	20	0	× 9.00	\$ .00
<b>Independent Claims</b>	6	3	3	× 42.00	\$126.00
<b>Multiple Dependent Claim</b>				+ 260.00	
				<b>Assignment</b>	\$ .00
				<b>Total</b>	\$496.00

Customer No.:



25693

PATENT, TRADEMARK OFFICE

**Express Mail Certificate**

I hereby certify that the above paper/fee is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated below and is addressed to the Assistant Commissioner for Patents, Washington, DC 20231

Date of deposit: **December 17, 2001**

Person mailing paper/fee: Pilar Rodriguez

Signature

*Pilar Rodriguez*

**Respectfully submitted,**

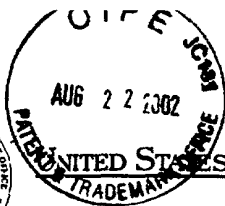
*Shawn O'Dowd*

Shawn W. O'Dowd (Reg. No. 34,687)  
Attorney for Applicant(s)

Kenyon & Kenyon  
333 W. San Carlos Street, Suite 600  
San Jose, CA 95110  
(408) 975-7500 - Telephone  
(408) 975-7501 - Facsimile



U.S. Department of Commerce			Patent and Trademark Office	
Box Missing Parts Assistant Commissioner for Patents Washington, DC 20231			Attorney Docket No.  11843/12	
Application Number 10/025,373	Filing Date 12/17/2001	Examiner Unknown	Group Art Unit 2151	
Application Title METHOD AND APPARATUS FOR MONITORING ACTIVITY AND PRESENCE TO OPTIMIZE COLLABORATIVE ISSUE RESOLUTION			Inventor(s) Ziqiang XU Dean YU Michael W. KELLEY	
I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Box Missing Parts, Washington, DC 20231 on				
Date of Deposit: <u>August 15, 2002</u>		Signature: <u>Pilar Rodriguez</u> PILAR RODRIGUEZ		
<b>RESPONSE TO NOTICE TO FILE MISSING PARTS OF APPLICATION - FILING DATE GRANTED AND REQUEST FOR EXTENSION OF TIME</b>				
<p>To complete the filing requirements for the above-referenced application under 37 CFR §1.51, and as indicated in the Notice to File Missing Parts of Application, the Commissioner is authorized to pay the entire filing fee for a small entity, plus the oath or declaration surcharge, in the entire amount of <b>\$561.00</b>, plus any additional fees (small entity) required or credit any overpayment in connection with this correspondence to Deposit Account 11-0600. A copy of the Application Transmittal sheet, showing the total claims and independent claims, plus the small entity filing fee due, is attached for your convenience.</p> <p>At this time, Applicant respectfully requests a five-month extension of time in which to file its Response to Notice to File Missing Parts - Filing Date Granted - mailed January 18, 2002, for which a response period expiring on March 18, 2002, was set. The extended period expires on August 18, 2002. The Commissioner is also authorized to charge the amount of <b>\$980.00</b>, plus any additional fees (small entity) required or credit any overpayment in connection with this correspondence to Deposit Account 11-0600</p> <p>A duplicate copy of this sheet is attached.</p>				
Date: <u>August 15, 2002</u>		By: <u>Stephen T. Neal</u> Stephen T. Neal (Reg. No. 47,815) Kenyon & Kenyon 333 W. San Carlos Street, Suite 600 San Jose, CA 95110-2711		
Telephone: (408) 975-7500 Facsimile: (408) 975-7501				



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Page 1 of 2

UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS  
UNITED STATES PATENT AND TRADEMARK OFFICE  
WASHINGTON, D.C. 20231  
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/025,373	12/17/2001	Ziqiang Xu	11843/12

CONFIRMATION NO. 4783

FORMALITIES LETTER



\*OC000000007334590\*

Kenyon & Kenyon  
Suite 600  
333 W. San Carlos Street  
San Jose, CA 95110

Date Mailed: 01/18/2002

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.  
*Applicant must submit \$ 370 to complete the basic filing fee for a small entity.*
- Total additional claim fee(s) for this application is \$126.
  - \$126 for 3 independent claims over 3 .
- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$65 for a small entity in compliance with 37 CFR 1.27, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 561.

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
  - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. ( 5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);

*A copy of this notice **MUST** be returned with the reply.*

10025373  
00000159 110600  
08/23/2002 CCHRU1  
01 FC:201 370.00 CH  
02 FC:202 126.00 CH  
03 FC:205 65.00 CH





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U.S. DEPARTMENT OF COMMERCE  
PATENT AND TRADEMARK OFFICE

SUBMISSION OF FORMAL DRAWINGS

Docket Number: 11843/12

Application Number  
10/025,373

Filing Date  
12/17/01

Conf. No.  
4783

Examiner  
Unknown

Art Unit  
2151

Invention Title: METHOD AND APPARATUS FOR  
MONITORING ACTIVITY AND PRESENCE TO OPTIMIZE  
COLLABORATIVE ISSUE RESOLUTION

Inventor(s) : Ziqiang XU; Dean YU; Michael W.  
KELLEY

Address to:

Assistant Commissioner for Patents  
Washington D.C. 20231

Attention: Official Draftsman

I hereby certify that this correspondence is being deposited with the United  
States Postal Service as first class mail in an envelope addressed to:  
Assistant Commissioner for Patents, Washington, D.C. 20231 on

Date: August 15, 2002

Reg. No. 47,815

Signature: Stephen T. Neal

Stephen T. Neal

SIR:

Applicants refer to the Notice to File Missing Parts of Nonprovisional Application mailed  
January 18, 2002, in the above-referenced patent application and submits herewith fifteen (15) sheets  
of formal drawings to be substituted for the drawings which were previously submitted in the  
application.

It is requested that the undersigned be advised as to the acceptability of the drawings.

Respectfully submitted,

Dated: August 15, 2001

By: Stephen T. Neal

Stephen T. Neal  
(Reg. No. 47,815)

KENYON & KENYON  
333 W. San Carlos St., Ste. 600  
San Jose, CA 95110  
(408) 975-7500 (telephone)  
(408) 975-7501 (facsimile)